Opinion MBA blog

P2P: purpose to perseverance

Monica Dee, Chinese University of Hong Kong AUGUST 5, 2015

In the past, my years of professional experience lies within the large multinational banking corporations. So it was a very big change for me this summer, when I began my internship at a start-up in Hong Kong at the beginning of July.

My internship is with <u>Monexo</u> (see photo below), which is a financial technology company, or more commonly known nowadays as a fintech. The startup has created a peer-to-peer lending marketplace here in Hong Kong. It is a fairly young enterprise as of now, but it is actively growing, and overall, I truly believe it has huge potential to go far in this industry. So far, I really feel that my time spent here has been a very unique, and nonetheless, very worthwhile learning experience.



I only have a couple of weeks left in Hong Kong before I travel to the United States for my exchange programme at the <u>Fuqua School of Business in Duke University</u>, something I am extremely excited about and will certainly share more on this in my next blog posts.

For now, my point in bringing this up is to show how much limited time I have here in Hong Kong for a great summer internship experience. Prior to joining Monexo, I had a tough time seeking "the right internship", primarily due to this time constraint – I had to leave Hong Kong by mid-August.

I had a goal of working on something this summer that could create significant impact even with the very limited amount of time I have, and at the same time, provide me with as much practical knowledge and professional experience as possible. With that in mind, I strongly feel that this internship with a start-up has so far been satisfying that requirement, and was therefore a great decision.

From the first day of the internship, I started contributing to the business right away. Thinking about my previous work experience and the "first days of work" that I had, I remember how the companies took time to carry out the onboarding process and train me before I actually started to fully contribute and make an impact.

As a small group, roles and responsibilities are not as compartmentalised and the organisational structure is not hierarchical as with large corporations. Here, I do not simply focus on one particular function, but rather I was given a role which requires me to become knowledgeable and experienced in different areas of the business. For instance, I need to do a combination of strategy, marketing, and finance in order to achieve my objectives and possibly propose a new product for the enterprise. Therefore, I get to learn so many different aspects of the business all at once.

Furthermore, I also enjoy working very closely with all members of the team, even interacting directly with the chief executive and co-founders on a daily basis. I believe this gives me the opportunity to create more influence and impact on key business strategies and management decisions. As a result, it provides me with that sense of accomplishment and fulfillment.

Other significant elements I came across during the internship are the flexibility and autonomy that the work environment provides. At the beginning, this experience was honestly something that I was quite uncomfortable with, as I was not sure if it was fine for me to go ahead and do things my way.

In the past, I was exposed to a work setting where particular tasks must be accomplished using specific ways which are already established within the company or functional department.

At the start-up, I eventually eased into its working style, and in fact, I am working well under this sense of freedom to approach matters in different angles and to work towards achieving my objectives with a high level of independence, innovation and initiative. I actually enjoy this type of creativity-driven and high-energy atmosphere, and this for me is an important realisation in my consideration for future endeavours.

I am confident that my time at the start-up has been extremely valuable, and not to mention, an eye-opening experience for me. I can say for sure that my summer, although very hectic along with MBA coursework as well, has been a very rewarding one.

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